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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: Harold E. A. Hansen II et al.  
Serial No.: 09/805,395  
Filed: March 13, 2001  
Art Unit: 2645  
Examiner: Ming Chow  
For: TELEPHONE CALL/VOICE PROCESSING SYSTEM

SECOND AMENDMENT UNDER 37 C.F.R. § 1.111

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action having a mailing date of February 26, 2004 (Paper No. 14), with a three-month shortened statutory period for response set to expire on May 26, 2004, and extended to June 26, 2004 by the enclosed Petition for Extension of Time, please amend the above identified application as follows:

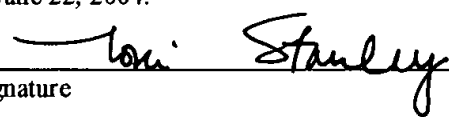
06/28/2004 EFLORES 00000045 09805395

01 FC:2201	86.00 OP
02 FC:2202	9.00 OP

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CERTIFICATION UNDER 37 C.F.R. § 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Box Non-Fee Amendment, Assistant Commissioner for Patents, Washington, D.C. 20231, on June 22, 2004.

  
\_\_\_\_\_  
Signature

Toni Stanley  
\_\_\_\_\_  
(Printed name of person certifying)